

Company Reg. No.: 200709388D

48 Toh Guan Road East
#05-120/121, Enterprise Hub
Singapore 608586

Phone: (65) 6863 6523
Fax: (65) 6863 6524
Email: service@junma.biz
Website: www.junma.biz

Customer Satisfaction Survey

Dear Customer,

We value Customer Satisfaction as it is the paramount to the success of JUNMA SERVICES.
Please kindly take a few minutes to fill up the Survey.
We will provide a better service in the future based on your comments and suggestions.
Thank you for your co-operation.

Job No: JS-10-1499

Date: 19/10/10

Company Name: MOL SHIP MANAGEMENT LTD.

Name of Vessel: ATLANTIC LIBERTY

Name of Engineer/Consultant Attending to the Job:

Muhammad Nur Zulaimi Bin ARON

Satisfaction Levels (Please tick the appropriate box)

No	Criteria	Excellent	Good	Fair	Poor
1	Professionalism	<input checked="" type="checkbox"/>			
2	Quality of Service	<input checked="" type="checkbox"/>			
3	Reliability	<input checked="" type="checkbox"/>			
4	Responsiveness	<input checked="" type="checkbox"/>			
	Overall	<input checked="" type="checkbox"/>			

Suggestions/ Remarks:

USAR GOOD JOB. THANKS

Commented By:

Mark Adams

Name: MARK ADAMS

Designation: SUPERINTENDENT